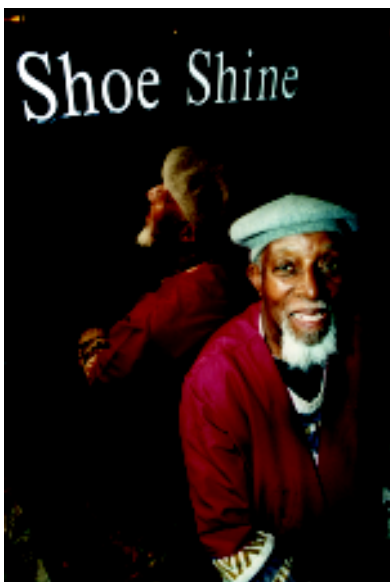


# James Center

Spring 2001

James Perry retired at the end of 2000. While his title was James Center Shoeshine Manager, he was so much more. Yes, he shined shoes, moved tables from one building to another, set-up for croquet, and worked many, long hours at Christmas, but we miss him most for the humanity he brought to a busy workplace. Always smiling, always ready with a kind word or loving advice, he is sorely missed by everyone — from CEOs to the homeless people who sometimes frequent the buildings. Although he's 80 this year, he's not slowing down. Instead, he's turning his considerable energy full time to his street ministry. His description of his ministry is "reaching out to the lost". Mr. Perry, we dedicate our spring newsletter to you. "Everything's lovely"!



## Spring Week

There is nothing more beautiful than Spring in Virginia. This year we'll celebrate the arrival of the season during the first week of April with flowers and music. Bring your lunch to the Atrium (or to the Plaza, if the weather is really warm) and enjoy some great musical groups.



Monday, April 2<sup>nd</sup>  
Tuesday, April 3<sup>rd</sup>  
Wednesday, April 4<sup>th</sup>  
Thursday, April 5<sup>th</sup>  
Friday, April 6<sup>th</sup>

About Time  
Kyle Davis  
Susan Greenbaum  
Janet Martin  
Patchwork

## Spring Means Croquet

The James Center Croquet Tournament will take place the week of May 21<sup>st</sup>. Croquet has been a popular activity for many years, but we want to be open to new events to keep tenants interested and involved. Is it time to try something different?

We are open to your suggestions! This could be the **last croquet tournament**, so sign up early. As usual, we'll have great prizes and great competition. Call Robin at 344-3232.

## Did You Know?

TrammellCrowCompany

We are proud that the James Center is managed by TrammellCrow Company! Founded in 1948, Trammell Crow Company is one of the largest diversified commercial real estate services companies in the United States. The Trammell Crow logo will be popping up in different places around the complex this Spring.

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# James Center Calendar

- Saturday, April 7                      James Center rest stop in the “**2001 MS Walk**” downtown  
Approximately 3000 walkers will participate in this National Multiple Sclerosis fundraiser.
- Saturday, April 28 -  
Sunday, May                              **Congressional Art Exhibit** in the Atrium
- Friday, May 4<sup>th</sup>                              **Cinco de Mayo** performance in the Plaza  
A mariachi band from New York will entertain at lunch.
- Monday, May 7<sup>th</sup> –  
Friday, May 25<sup>th</sup>                              **Richmond Craftsman’s Guild Exhibit** in the One James Lobby
- Monday, May 14<sup>th</sup>                              **Richmond Symphony** lunchtime performance in the Plaza
- Monday, May 21<sup>st</sup> -  
Friday, May 25<sup>th</sup>                              **Croquet Week**
- Monday, June 4<sup>th</sup> –  
Friday, June 22<sup>nd</sup>                              **James River Art League Exhibit** in the Atrium
- Monday, June 11<sup>th</sup> –  
Friday, June 29<sup>th</sup>                              **Tuckahoe Artists Exhibit** in the One James Lobby
- 



## Massey Cancer Center Lectures

At lunchtime on the five Wednesdays in May, Massey Cancer Center will present informational lectures on women’s cancers. The speakers will be doctors working in their respective fields. The brown bag lectures will take place from 12:15 to 1:00. Bring your lunch and come to the Canal Walk Ballroom in Three James Center for these important sessions. More information will follow.

- |                      |                  |
|----------------------|------------------|
| May 2 <sup>nd</sup>  | Cervical Cancers |
| May 10 <sup>th</sup> | Uterine Cancer   |
| May 17 <sup>th</sup> | Ovarian Cancer   |
| May 24 <sup>th</sup> | Breast Cancer    |
| May 30 <sup>th</sup> | Skin Cancer      |
-

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# Music...Here, There And Everywhere

## Summer Music Series

Beginning on June 7<sup>th</sup>, the James Center will present musical performances at lunch every Thursday. We're going to have a great line-up this year!

## Wednesday on the Waterfront

It's a great way to wash the mid-week blues away! Wednesday on the Waterfront takes place at the Canal Turning Basin by 14<sup>th</sup> Street each week in May and June. Enjoy the sounds of local musicians, great food and drink.

## Friday Cheers

Richmond's favorite way to start the weekend is celebrating its 17<sup>th</sup> season! Every Friday evening, from May through August, thousands of people come to Brown's Island to meet friends, unwind after work and hear some of the region's top bands.



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## Go Fish!

Come May, the James Center will be swimming with fish. Cities across America – from Chicago to New York to New Orleans – have created wildly successful, themed outdoor art exhibits. Now it's Richmond's turn. From May through September, hundreds of five-foot long, 40 pound sculptures of fish, decorated by area artists, will be displayed all over Metro Richmond. The fish symbol was chosen to recognize the resurgence of the rockfish in the James River. Three fish will be displayed in the James Center Atrium and more will make their home outside in the Plaza and at One James Center. The intent of this project is to make public art accessible, increase tourism and create a fun spectacle for all participants.



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## Neighborhood Profile

On your journeys into the Slip, if you've passed by Virginia St. recently, you've surely noticed how far along the development of the Englander project on Canal St. between 14<sup>th</sup> and Virginia is.

There will soon be a second, exciting development at the Turning Basin. The historic old Lady Byrd Hat Factory at Virginia St. and the Canal

is ready to be turned into office, retail and restaurant space. The plans are for the top floor of approximately 15,000 sq. ft. to be leased to office users. The first two levels totaling 25,000 sq. ft. will be retail and restaurant. The new restaurant will have a prime location on the Canal, with wonderful views and seating outside directly on the water. Developer Margaret Freund is talking to several prospective restaurant tenants.

One exciting retail business, of special interest to James Center tenants, has already been signed for the Lady Byrd project. Urban Refuge, a day spa featuring facials, massages, waxing, nails, etc. has signed a lease for 3,000 sq. ft. The developer promises Urban Refuge will be an incredible spa, unlike anything Richmond has seen.

It's exciting to see our neighborhood grow with new choices of places to eat and a wider array of services.

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## Center Profile

Meet Sara Whitehouse of Trammell Crow Company's Operations Department



"Hot/cold, wet/dry, light/dark, up/down, round/round". If you're too cold or too hot, have a leak or a light bulb out, if the elevator's not working, or any mechanical equipment is on the fritz, Sara Whitehouse is probably the person who knows it first. Sara fields calls on any problems in the buildings. Each company in the James Center has a designated tenant contact, who phones Sara when something is not right. Using a state-of-the-art work order system, Sara tracks, records and monitors all complaints. Immediately upon receiving a call, Sara dispatches the request to a James Center engineer to begin work. She enters the work order into the computer and keeps track of its progress. After the work is completed and signed-off by the engineer, the order is removed from the active file, but a record is kept.

The new work order system is capable of conducting tenant surveys. Sara will begin doing random surveys to monitor TCC's effectiveness in completing work orders. Good customer service for our tenants is always Sara's goal, and the new work order system will help her take that service to another level.

**Trammell Crow Company**